



# **CrowdStrike Falcon On-Demand Expert-Led Training**

A dynamic training solution for professionals using the CrowdStrike Falcon platform

# Overview

CrowdStrike University provides an innovative learning platform tailored to enhance your team's skills with the CrowdStrike Falcon® platform. Our comprehensive training approach is designed to equip your organization with the knowledge and practical skills needed to effectively tackle today's cybersecurity challenges. We do this by offering a variety of learning methods and a wide range of courses suitable for different skill levels.

**Through CrowdStrike University, you can access:**

- **Self-paced courses:** Disseminating fundamental cybersecurity knowledge and skills, CrowdStrike eLearning courses are divided into modules so you can stop and start as needed or jump to a specific topic.
- **"What's New in Falcon" videos (WNIFs):** Learn about the latest updates to CrowdStrike products, new and updated features, and other timely topics through short training videos.
- **Quick technical tips (QTTs):** Access quick technical tips for the most common problems with this how-to video series.
- **Instructor-led training (ILT):** With the purchase of CrowdStrike training credits, you can register for and view upcoming live sessions to gain knowledge and skills from CrowdStrike experts and practice in the cloud-based Falcon platform training lab.
- **CrowdStrike certification:** With the purchase of exam vouchers, you can register for and take CrowdStrike certification exams through Pearson VUE, CrowdStrike's test delivery vendor.

CrowdStrike University is adding a new way for learners to engage: **through on-demand instructor-led training.**

Our training program recognizes the demanding and ever-evolving role of security analysts. Designed with flexibility in mind, our training adapts to your busy schedule and the unique challenges you face in safeguarding digital assets.

With the purchase of CrowdStrike training credits, you can register for and view an on-demand version of our live instructor-led training courses. This format includes recorded instructor lectures and lab demos and 30 days of on-demand CrowdStrike Falcon platform access to complete hands-on labs exercises. This training format is appropriate for self-guided learners and analysts with busy schedules who cannot find time for a live online instructor-led course.

# Features

## • Recorded Expert Lectures

- Access a library of high-quality recordings featuring industry experts.
- Recorded lectures cover current and emerging cybersecurity topics and trends.

## • 30 Days of Lab Access

- Hands-on lab experiences allow you to practice real-world scenarios.
- Practice in secure, cloud-based environments with the latest CrowdStrike tools.

## • Professional Course Materials

- Get access to detailed course materials designed by cybersecurity professionals.
- Professional course materials include course books, quick reference guides and lab manuals.

## • Lab Guides

- Access step-by-step instructions to navigate complex lab activities.
- Get tips and tricks to maximize your learning from each lab experience.

## • Asynchronous Help Options

- Get email support from our team of experts during U.S. business hours from Monday to Friday.
- Access a dedicated community help forum for quick problem resolution.

# Benefits

With our on-demand curriculum, you can engage in learning at your convenience, whether it's during downtime between security incidents or after hours. Our modular approach allows you to focus on specific areas of interest or address immediate skill gaps, ensuring that your training aligns with your professional goals and the evolving demands of the cybersecurity landscape.

- **Enhanced skills:** Learn from leading cybersecurity experts and gain hands-on experience.
- **Flexible learning:** Access materials and labs at your convenience.
- **Comprehensive support:** Benefit from continuous expert guidance throughout the 30-day training period.

Furthermore, our interactive learning platform provides hands-on exercises and real-world practice scenarios. This experiential learning approach enhances retention and prepares you to tackle complex security challenges with confidence.

Our commitment to flexibility extends beyond traditional training methods. We offer virtual labs and simulations that replicate the latest cybersecurity threats and technologies, enabling you to gain practical experience without risking production environments. Additionally, our community forums and expert support ensure that you have access to guidance and mentorship whenever you need it.

In today's fast-paced cybersecurity environment, staying ahead requires continuous learning and adaptation. Our flexible training solutions empower security analysts to enhance their skills, advance their careers and effectively protect organizations against emerging threats.

# Audience

## Who should enroll:

- IT or security professionals seeking to enhance their CrowdStrike skills
- Organizations looking to strengthen their security posture
- Individuals aspiring to become a CrowdStrike certified professional

CrowdStrike University's on-demand instructor-led training courses offer learners unparalleled flexibility, allowing them to access and complete courses at their own pace anytime and anywhere. After registration and commencement of the class, learners gain access to CrowdStrike University instructor-led videos, online course materials, an extended-time Falcon platform lab environment and lab exercises designed specifically for remote learners.

On-demand courses share many of the same characteristics as our live training courses — including the same course title, learning objectives and lab exercises — and offer learners the chance to learn lessons in smaller increments and replay instructor lesson videos and demos as needed throughout the course.

On-demand training courses offer a 30-day Falcon platform lab environment to use so learners can perform the course lab exercises at their own pace, and learners can access CrowdStrike expert help via email or our community forum. After the course ends, learners get access to course Student and Reference Guides in a Course Materials add-on course, just like our live learners. Learners may access and review these materials to help them in their daily jobs or to help them prepare for an upcoming certification exam as long as they maintain an active CrowdStrike University training subscription.

## Selecting an On-Demand Course

To select an on-demand course, go to the Content Library learning content search, look for the desired course and find the corresponding code ending in “A” for asynchronous training. The course description will also clearly describe the course delivery method as on-demand and have a course length of 30 days.

For example, searching for “FALCON 202” will result in two results. Select **FALCON 202A** for the on-demand course.

Delivery Method	Course Code	Course Title	Credits	Course Length
Live	<b>FALCON 202</b>	Investigating and Querying Event Data with Falcon EDR	2	1 day
On-Demand	<b>FALCON 202A</b>	Investigating and Querying Event Data with Falcon EDR	2	30 days

## On-Demand Training Requirements

To register for an on-demand course, learners must:

- Purchase the appropriate number of training credits for the course AND
- The training credits must be active (not expired) for the 30-day duration of the course

## Starting an On-Demand Course

Learners should request enrollment only when they are ready to begin the course. On-demand courses provide lab access to the Falcon platform for 30 days. The lab access period begins once the registration request is approved and training credits are processed by the CrowdStrike University team.

1. To find on-demand courses, select the Content Library tab from the menu.
2. From the left-side Filter pane, select Topics > Course Delivery > **On-Demand Instructor-Led Training**.
3. Click the course name link for the course you'd like to take. A course overview window will appear.
4. To request enrollment in the on-demand course, scroll down to review the course description and click the **Continue this Course** button.
5. A Prerequisites/Approval window will appear. Click the **Request Approval** button to enroll and begin the course.

## Using Training Credits 30 Days Prior to Expiration

Learners should begin on-demand instructor-led training at least 30 days before the expiration date of the training credits, as the course duration is 30 days. For example, if a learner's training credits expire on April 30, the learner should click **Request Approval** by April 1 at the latest.

Training credits applied to on-demand instructor-led courses cannot expire during the 30-day on-demand class period.

## No Cancellation for On-Demand Training

On-demand courses typically take 7-8 hours to complete, and the learner is provided sufficient opportunity to complete the course over 30 days.

Once an on-demand instructor-led training course has been started, the training course cannot be canceled or extended.

## Contact Us

- Website: <https://www.crowdstrike.com/crowdstrike-university/>
- Email: [training@crowdstrike.com](mailto:training@crowdstrike.com)
- To purchase training credits, contact [sales@crowdstrike.com](mailto:sales@crowdstrike.com)

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Enroll today, and take the next step toward mastering the Falcon platform!